
KOBE CITY- EMERGENCY CONSULTATION HOTLINE - KOBE CITY EMERGENCY CONSULTATION DIAL “#7119”

Phone Number: #7119 (If unavailable, call 078-331-7119)

Service: 24/7 year-round consultation for sudden illnesses or injuries when you are unsure whether to call an ambulance or need to find a hospital.

Available in 22 languages

English, Chinese, Korean, Thai, Vietnamese, Indonesian, Spanish, Portuguese, French, German, Italian, Russian, Nepali, Tagalog, Malay, Burmese, Khmer, Mongolian, Sinhala, Hindi, Bengali, and Urdu.

When to Call 119 Directly:

- Severe headache, numbness on one side of the face, or slurred speech,
- Sudden severe chest pain or Difficulty in breathing,
- Continuous severe abdominal pain,
- Obvious abnormal consciousness, etc.

Additional Information:

- The service is free, but call charges apply.
- Nurses will assess the urgency and necessity of medical consultation.
- If the situation is critical, the call will be transferred to 119 for immediate emergency response.
- For non-urgent cases, they will guide you to available medical institutions.

Children’s Emergency Consultation:

- Phone Number: 078-891-3499
- Service Hours: Weekdays: 8:00 PM - 7:00 AM
Saturdays: 3:00 PM - 7:00 AM
Holidays: 9:00 AM - 7:00 AM